

The following information can be found at:

<http://www.verizonnj.com/about/community/nj/tele/njlifelinerev.asp>

Community \ Verizon New Jersey

Communications Lifeline

In an emergency, who can afford not to have a telephone?

Now, for those in need, Verizon Communications makes residential telephone service more affordable in its service area by offering Communications Lifeline and Link Up America services for qualified, low-income customers.

For eligibility and enrollment information call NJ SHARES at 1-888 337-3339 or visit their website:
<http://www.njshares.org/whereToApply/index.asp>

Here's How...

Verizon New Jersey partners with NJ SHARES for Communications Lifeline outreach and enrollment efforts. NJ SHARES is a statewide, nonprofit 501(c)(3) corporation organized to provide assistance to individuals and families living in New Jersey who are in need of temporary help in paying their communications and energy bills. Through NJ SHARES more New Jerseyans in need of this critical telecommunications safety net are aware of and able to benefit from Communications Lifeline.

Through **Link Up America**, eligible new customers receive a 50% discount on the initial phone connection charge, with the remaining 50% paid in 12 monthly installments. Through **Communications Lifeline**, existing Verizon residential customers may be eligible to receive discounted local telephone service.

Communications Lifeline offers eligible consumers a service package that includes:

- * Discounted residential phone service, including Touch-Tone service, ranging from zero to \$1.95 per month
- * Opportunities to add optional features, like Caller ID, Three-Way Calling, and more
- * A choice of three different local service options:

Flat Rate Service provides an unlimited number of calls within a calling area at no additional cost.

Moderate Rate Service provides up to 75 outgoing local messages of 5 minutes or less each month without additional charges. For every local message after the first 75, customers are charged 6.5 cents.

Low Use Message Rate Service provides up to 20 outgoing local messages of 5 minutes or less each month without additional charges. For every local message after the first 20, customers are charged 10 cents.

Am I Eligible for This? It's easy to figure out if you're eligible. You are eligible:

1. If no one claims you as a dependent on his or her income taxes (unless you are at least 60 years old) and you receive benefits from one of these programs:

- * Medicaid
- * Food Stamp Program
- * General Assistance (GA)
- * Supplemental Security Income (SSI)
- * Home Energy Assistance Program (HEAP)
- * Lifeline Utility Credit/Tenants Lifeline Assistance
- * Pharmaceutical Assistance to the Aged and Disabled (PAAD)
- * Temporary Assistance to Needy Families/Work First New Jersey (TANF/WFNJ)

OR

2. If you are age 65 or over and are not participating in one of the above programs and your annual income is at or below 150% of the federal poverty income level (in 2007*, that is \$15,315 for one person and \$20,535 for a 2-person household), then you qualify for **Communications Lifeline** and **Link Up America**. You can call **NJ Shares at 1 888 337-3339 -- or log onto <http://www.njshares.org/whereToApply/index.asp>** for information on enrollment.

*Federal poverty guidelines are issued each year in the Federal Register by the U.S. Department of Health and Human Services (HHS).

How do I sign up?

Verizon has now made it easier than ever to enroll in Communications Lifeline and Link Up America.

If you are enrolled in one of these programs: **Medicaid, Home Energy Assistance Program (HEAP), Supplemental Security Income (SSI), General Assistance (GA), Food Stamp Program, or Temporary Assistance to Needy Families/Work First New**

Jersey (TANF/WF NJ), then call your county public assistance office and verify that your Social Security number, name, and address match the information you provided Verizon for telephone service. The updated information will be provided to Verizon and you will be automatically enrolled during the next quarterly update. If you do not want to wait until the next automatic enrollment, an enrollment application can be sent to you.

If you are enrolled in **Lifeline Utility Credit / Tenants Lifeline Assistance** or **Pharmaceutical Assistance to the Aged and Disabled (PAAD)**, call **800 792-9745** and verify that your Social Security number, name, and address match the information you provided Verizon for telephone service. The updated information will be provided to Verizon and you will be automatically enrolled during the next quarterly update. If you do not want to wait for the next automatic enrollment, an enrollment application can be sent to you.

You can find out how to enroll in Communications Lifeline or Link Up America by calling NJ Shares at **1 888 337-3339** or by logging onto <http://www.njshares.org/whereToApply/index.asp> **New Jersey**

Public Assistance Offices

Atlantic	609 348-3001	Middlesex	732 745-3500
Bergen	201 368-4200	Monmouth	732 431-6000
Burlington	609 261-1000	Morris	973 326-7800
Camden	856 225-8800	Ocean	732 349-1500
Cape May	609 886-6200	Passaic	973 881-0100
Cumberland	856 691-4600	Salem	856 299-7200
Essex	973 733-3000	Somerset	908 526-8800
Gloucester	856 582-9200	Sussex	973 383-3600
Hudson	201 420-3000	Union	908 965-2700
Hunterdon	908 788-1300	Warren	908 475-6301
Mercer	609 989-4320		

Once I've received my application, what do I do?

Complete your portion, send it to the address on the application, and call Verizon at **1 800 427-9977** to establish or change your phone service.

NJ Shares, Inc. is a statewide, nonprofit 501(c)(3) corporation organized to provide assistance to individuals and families living in New Jersey who are in need of temporary help in paying their communications and energy bills.